

Quality policy statement

Nucom Interiors works with clients to deliver projects and services in the construction, refurbishment and fit out sectors.

As an organisation, we are committed to maintaining a robust and effective framework (the Nucom Interiors Integrated Management System) through which we can consistently deliver the highest quality projects and services to our clients, a framework which is intended to drive continual improvement throughout the organisation; positively enhancing client satisfaction and addressing the needs of other relevant stakeholders.

In implementing our Policy we aim to:

- maintain and improve the Integrated Management System which supports the business in meeting client/contractual requirements whilst delivering projects and services consistently and to a high standard
- work in partnership with our sub-contractors, consultants and clients to ensure we deliver valued projects and services to our clients and their customers
- comply with all statutory and regulatory requirements
- use feedback to improve project and service delivery and the effectiveness of our quality management system
- promote a culture of continued development ensuring our staff are appropriately qualified

As part of this commitment, we will maintain a quality management system that complies with the requirements of ISO 9001:2015 and establish measurable objectives in order to drive further improvement opportunities.

We believe that through the implementation of this policy and our IMS we can effectively provide the organisation and its clients with the confidence that projects and services will be delivered consistently and to a high standard.

The Quality Policy is regularly reviewed in order to ensure continuing suitability and made available to all members of staff and interested parties as requested.



Steve Le Boutillier
Managing Director

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PO2	Revision	D
Revision Date	April 2018	
Originator	Quality Assurance	